



Меѓународен Универзитет Визион - International Vision University  
 Universiteti Ndërkombëtar Vizion - Uluslararası Vizyon Üniversitesi

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**SYLLABUS**

<b>COURSE NAME</b>	<b>COURSE CODE</b>	<b>SEMESTER</b>	<b>COURSE LOAD</b>	<b>ECTS</b>
<b>Modern Methods of Conflict Resolution</b>	<b>PSY1005M</b>	<b>II</b>	<b>270</b>	<b>9</b>

<b>Prerequisite(s)</b>	None
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<b>Course Language</b>	Macedonian,English
<b>Course Type</b>	Required
<b>Course Level</b>	Second Cycle
<b>Course Lecturer</b>	
<b>Course Assistants</b>	
<b>Classroom</b>	
<b>Extra-Curricular Office Hours and Location</b>	<b>Meeting: Consultancy:</b>

<b>Course Objectives</b>	Students will gain advanced knowledge of the nature of interpersonal and intergroup conflicts.Factors that contribute to their maintenance and enhancement. Constructive resolution skills.Conflicts faced by all levels of social life.
<b>Course Contents</b>	Types of conflicts, modern methods for resolving conflicts. Sources and reactions to conflict factorsaffecting conflicts. Mediation versus agitation. Conflict situation communication.

## WEEKLY SUBJECTS AND RELATED PREPARATION STUDIES

<b>Week</b>	<b>Subjects</b>	<b>Related Preparation</b>
<b>1</b>	Introduction	Related Chapters of Course Sources
<b>2</b>	Ways to prevent and resolve conflicts	Related Chapters of Course Sources
<b>3</b>	Methods for resolving inter-ethnic conflicts	Related Chapters of Course Sources
<b>4</b>	Ways to resolve pedagogical conflicts	Related Chapters of Course Sources
<b>5</b>	Ways to Resolve Intermediate Conflicts	Related Chapters of Course Sources
<b>6</b>	Ways to Resolve Family Conflicts	Related Chapters of Course Sources
<b>7</b>	Mid-term Exam	Related Chapters of Course Sources
<b>8</b>	Conflict resolution strategies	Related Chapters of Course Sources
<b>9</b>	Conflict Resolution Strategies - Avoidance	Related Chapters of Course Sources
<b>10</b>	Conflict Resolution Strategies - Adaptation	Related Chapters of Course Sources
<b>11</b>	Conflict Resolution Strategies - Engagement	Related Chapters of Course Sources
<b>12</b>	Conflict Resolution Strategies - Compromise	Related Chapters of Course Sources
<b>13</b>	Conflict Resolution Strategies - Pregnancy	Related Chapters of Course Sources
<b>14</b>	Case study	All Chapters of Course Sources
<b>15</b>	Exam	

### ECTS / WORKLOAD TABLE

Presentation / Seminar			
Hours for off-the-classroom study (Pre-study, practice)	14	3	42
Midterm Exam	1	12	12
Midterm Exam	1	14	14
<b>Total Work Load</b>			
<b>ECTS</b>		<b>9</b>	

### GENERAL PRINCIPLE RELATED WITH COURSE

Dear students,

In order to be included, learn and achieve full success that you deserve in the courses you need to come well prepared by reading the basic and secondary textbooks. We are expecting from you carefully to obey to the course hours, not to interrupt the lessons unless is very indispensable, to be an active participant on the courses, easily to communicate with the other professor and classmates, and to be interactive by participating to the class discussions. In case of unethical behavior both in courses or on exams, will be acting in framework of the relevant regulations. The attendance of the students will be checked in the beginning, in the middle or at the end of the lessons. Throughout the semester the students who attend to all lectures will be given 15 activity-attendance points in addition to their exam grades.

### LITERATURE

COMPULSORY LITERATURE				
No	Author's Name	Name of the book	Publishing House	Publication Year
1	Paul Randolph, Philip Franks	The Psychology of Conflict: Mediating in a Diverse World	Audible Studios for Bloomsbury	2016
2	Elen Raider Susan Coleman	Conflict Resolution: Strategies for Collaborative Problem Solwing	LEA Dershib Centar	2004
3	Виолета Петроска-Бешка	Разрешување конфликти,	Филозофски факултет	2014

ADDITIONAL LITERATURE				
No	Author's Name	Name of the book	Publishing House	Publication Year
1	Paul Shaffer	Conflict Resolution for Couples: "Just the Tools"	AuthorHouse	2014
2	Виолета Петроска-Бешка	<i>Конфликти: што претставуваат и како се разрешуваат</i>	Филозофски факултет,	2005
3				

## EVALUATION SYSTEM

<b>Underlying the Assessment Studies</b>	<b>NUMBER</b>	<b>PERCENTAGE OF GRADE</b>
Attendance/Participation	13	%20
Project / Event	1	%10
Mid-Term Exam	1	%35
Exam	1	%35
<b>TOTAL</b>	<b>15</b>	<b>%100</b>

## ETHICAL CODE OF THE UNIVERSITY

In case of the students are cheating or attempt to cheat on exams, and in the case of not to reference the sources used in seminar studies, assignments, projects and presentations, in accordance to the legislations of the Ministry of Education and Science of Republic of Macedonia and International Vision University, will be applied the relevant disciplinary rules. International Vision University students are expected never to attempt to this kind of behavior.